



“We received a secure and reliable basis for mobile working.”

Olivier Korda
Head of Controlling, Livit AG

Livit: Mobile Device Services Remote Management

Highly mobile property management.

Livit has been managing properties across Switzerland for more than 50 years. Its new tablet-based mobile processes work perfectly thanks to comprehensive services from Swisscom and Auratel.

**The challenge:
to find a standard, low-maintenance solution.**

Livit looks after more than 150,000 rental properties and around 1.6 million m² of commercial space in all parts of Switzerland. Its property managers often work on site, which makes mobile business processes an absolute necessity. Olivier Korda, Head of Controlling, says: “In order to simplify on-site property inspections, we use new business apps that optimise the process through the use of iPads and straight-through processes. We wanted an economical solution that creates minimum work for us and conforms with our security policy.”

**The solution:
high security and efficiency with over-the-air management.**

Swisscom partner Auratel supported Livit initially by analysing its requirements and procuring the iPads. Via Swisscom’s Mobile Device Services Remote Management cloud-based platform, Auratel experts then completely configured the tablets precisely in accordance with Livit’s security requirements. If a device is lost, Livit can simply block access to it with a

click. Auratel also installed Livit’s business apps, again via the Remote Management platform, and manages them. During property inspections, data can be accessed directly from the ERP via iPad, new additional information can be entered and any problems can be photographed with the iPad. Updated information is automatically passed back to the ERP. Especially practical is the fact that the property inspection app is integrated into Livit’s IT system: new tablet users are automatically recognised and do not need to be created. As part of the lifecycle management policy, Auratel has long-term responsibility for all iPad-related tasks.

**The result:
a strong tablet fleet with a no-worries guarantee.**

“The mobile solution provides ideal support for our business,” says Olivier Korda. “During the rollout, we received all the tablets already configured and ready to use. Thanks to well-functioning standard processes, we can act very flexibly. New employees obtain their devices easily from a web shop. We don’t have to store them, we don’t need to worry about maintaining them and we pay a fair fixed price for each active device. Our security requirements are automatically met in full. Overall, it’s a totally convincing solution!”

Further information can be found at
www.swisscom.ch/mds
www.livit.ch

