Billing & Analytics

The complexity and requirements of the digital world are posing an ever greater challenge for companies. Suitable management tools are absolutely essential for the efficient management of costs and usage. Billing & Analytics creates transparency and increases your productivity.

With its Billing & Analytics service, Swisscom provides the transparency that is needed, thus making it possible to optimise company resources.

What is Billing & Analytics?

Checking invoices
Invoices can be accessed online in the Swisscom Business Center, downloaded and sent by e-mail. You can directly view the costs incurred, check them and analyse them using reports.

Transparency
Swisscom Billing & Analytics presents the latest cost and usage data. You can also send automated itemised bills directly to employees in electronic form.

Suitability for individualisation
Your company is unique – and so are your processes. Swisscom Billing & Analytics provides you with standard reports and allows you to define additional reports in line with your requirements. You can define the access rights for users individually.

Current data
Depending on the version, the NATEL® go dashboards of Billing & Analytics use daily data, meaning that, even during the current month, you can work efficiently on the move while enjoying transparency. The service also provides the option of defining alerts for cost and/or usage limits.
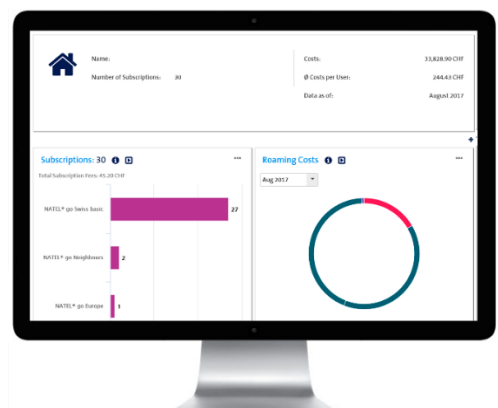
Trust
The data and documents collected are processed, protected and hosted locally in the Swisscom Data Centers.

Your advantages with Swisscom Billing & Analytics:

- Overview
  Cost and usage data available at a glance online with analysis of cost type and usage behavior. Online administration of invoices and invoice options.

- Up to date
  Access to the latest call charge data and costs, data updated monthly and/or daily.

- Results
  Creation and dispatch of itemised bills, possibility of automating reports and dispatch for predefined recipients, Transparency thanks to standard and/or individualised reports.

- Optimisation
  Potential for optimisation identified by means of cost and usage analyses, Prompt notification if any of the usage limits you define are exceeded.

- Display
  Data structured on graphical dashboards and access to raw data possible.

Dashboard for the analysis of mobile communication

swisscom

Facts & Figures

Swisscom Billing & Analytics — Versions

🔒 **Billing & Analytics S**[1]

Invoice as PDF file
Online modification of invoice dispatch type, invoice address, reference and invoice language
Current invoice payment status
Cost pattern for up to 24 months
Administration of user and access rights

Option: Reporting Light[2]
- Usage and send e-Mail of standard reports
- Download of itemised bills as PDF or CSV file

Option: Reporting Advanced[2]
All functionalities of Billing & Analytics S
- Invoice and raw usage data exports
- Creation of organisational evaluations, cost center and bill account reports
- Send of itemised bills to employees

🔒 **Billing & Analytics M**[3]

All functionalities of Billing & Analytics S with Reporting Advanced option
Cost and usage analysis at a glance
Automatic creation of NATEL® go reports
NATEL® go dashboards
Detail evaluation and analyses by NATEL® go zone

🔒 **Billing & Analytics L**[3]

All functionalities of Billing & Analytics M
NATEL® go data updated daily
Alerts for costs and/or usage limits with NATEL® go data

Optional service

Business Numbers
Combinable with all specifications
- Daily statistics for Business Numbers