

Unified Communications (UC) and Collaboration (UCC)

More freedom for your business.

Digitisation is opening up new possibilities for businesses. The ability to communicate and work anywhere, at any time, is just one example. Whether they're in the office, on the move, on a customer visit or at home, employees can access company data from anywhere. Work Smart solutions exist to ensure that collaboration and communication function smoothly in spite of this decentralised work environment.

What is UCC?

UCC combines telephony with voicemail, e-mail, instant messaging, desktop-sharing, teleconferences and video conferences. Wherever they are, your staff can communicate with each other, share content on their desktops and discuss documents together. Thanks to the presence indicator, you can see which colleagues are online, who is giving a presentation or who does not want to be disturbed. UCC is ideal for companies with multiple sites or international operations. With UCC, distances are easily overcome.

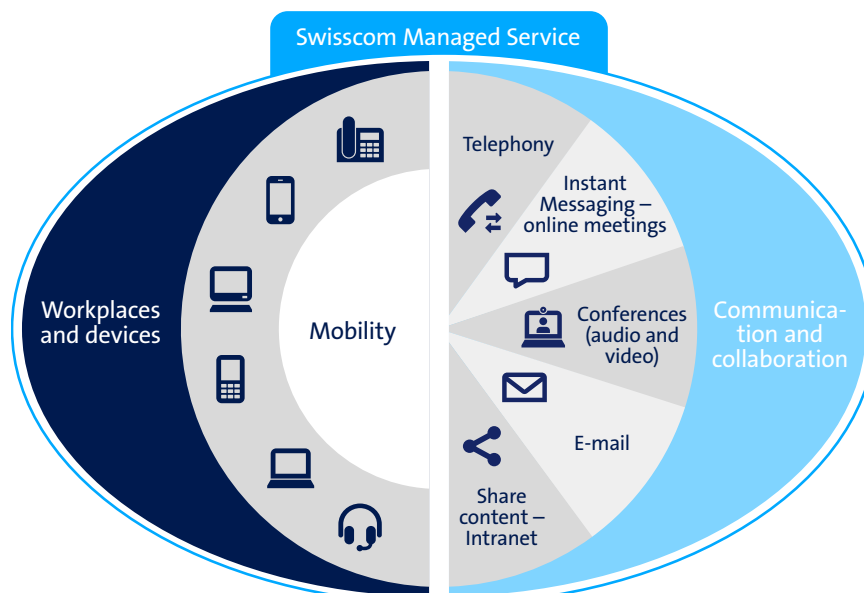
How you benefit

With Unified Communications and Collaboration (UCC)

- > communicate and work anywhere, anytime, as if you were in the office
- > efficiently communicate with employees, customers, suppliers, partners, etc.
- > reduce your travel costs and protect the environment
- > increase your employees' productivity
- > create an image as a modern employer
- > make yourself more attractive to the younger generations and your staff by offering greater freedom
- > combine work and private life more easily

Together we can increase sustainability

With UCC, you can work anywhere, avoid travel, save time and thus reduce your carbon footprint by more than 80%



Facts & Figures

Unified Communications (UC) in detail

Basic services	Comprehensive communications and collaboration infrastructure
	Free choice of technology partner: Cisco, Microsoft or Unify
	Enterprise telephone communications and applications
	VoIP Gate SIP channels, All-IP ready
	Guaranteed availability within the Service Level Agreement (SLA)
	Needs-based infrastructure in state-of-the-art data centre owned by Swisscom and/or supplier
	Available from the cloud with Office 365, managed service from Swisscom, outsourcing and/or with system integration.
Optional services	Voicemail, presence and contact management, instant messaging, desktop sharing
	Video conferencing for meetings on PC, mobile or tablet
	Integration of Office applications (e.g. call directly from Outlook)
	Integration of devices (laptop, smartphone or tablet)
	DDI number blocks for VoIP Gate
	Integration of international sites
	Large selection of terminal devices and soft clients for all devices
	Operating services with extended SLA (STD 1, 24/7 support)
Individual training sessions	
Additional services	Swisscom LAN-I Interconnect Service or Company Connect solution for IP site networking
	Swisscom Mobile Device Service for central management of mobile devices
	Modern workplace solutions (hard- and software)
	Work Smart Coaching – introduction of modern working methods by ambassadors

Enter the digital future with Swisscom

Visionary companies use the possibilities of digitisation to reinvent the future. With numerous innovations, Swisscom is opening up new areas of business. We see it as our responsibility to help you maximise the benefits of digitisation.

We will provide you with the best network infrastructure, secure data storage, reliable project management, successful implementation and numerous innovative solutions.

Welcome to the country of possibilities.

You can find more information and our expert's contact details at swisscom.ch/ucc

