

amag



“Thanks to Swisscom’s outstanding expertise, 50 million mailbox items were migrated successfully without a hitch.”

André Steiner
Head of Onsite Services & Support, AMAG

AMAG: Microsoft Office 365

A new, more economical drive for e-mail traffic.

With more than 5,400 employees, AMAG is number 1 on the Swiss car market. Swisscom’s Microsoft Office 365 solution ensures smooth e-mail traffic.

The challenge:
the e-mail platform for 4,500 workstations needed to be replaced.

Around 30 per cent of all vehicles imported into Switzerland are from AMAG’s brand portfolio. The company has more than 4,500 PC workstations spread across 90 sites. The previous e-mail infrastructure was a Lotus Notes/Domino solution. “This became increasingly expensive to operate”, explains André Steiner, Head of Onsite Services & Support, “and more and more obsolete due to a new CRM solution. We were therefore looking for an economical new e-mail platform and evaluated various different options.”

The solution:
a smooth switch to the Swisscom Office 365 solution. Swisscom immediately impressed the AMAG management in a number of ways with its Office 365 solution: the cost-benefit ratio is optimal, the services are just right and the necessary expertise is there. With Exchange Online, Skype for Business as well as Share-Point Online, the Office 365 E1 package, which is now in operation, contains all the tools that AMAG needs for contemporary communications and collaboration. AMAG does not need to worry about operating the

platform; the fixed costs for the managed service are easy to plan for each workstation. To ensure that the migration to Office 365 ran smoothly, Swisscom used a coexistence solution, among other things.

The result:
a smooth traffic flow for all employees.

“By far the most difficult part of this project was the migration”, says André Steiner when describing the challenge. “Around 8,800 GB of data and more than 50 million mailbox elements needed to be transferred to the new platform without a glitch. A large number of Office 365 tenants were used as the target system for this purpose. The project was successful largely thanks to the knowledge and dedication of the Swisscom consultants and engineers. They impressed us with their vast expertise – the migration was extremely easy. Our employees are extremely pleased with Office 365. Furthermore, security is guaranteed. In Swisscom, AMAG has found a Swiss contract partner according to Swiss law (Swiss Code of Obligations) that guarantees compliance with the Swiss data protection law with Microsoft. One final impressive advantage: we can take two IT employees from e-mail operations and free them up for other tasks!”

Further information can be found at
www.swisscom.ch/office365



Swisscom (Switzerland) Ltd
Enterprise Customers, P.O. Box, CH-3050 Berne, tel. 0800 800 900, www.swisscom.ch/enterprise